

Dedicated to People Flow™

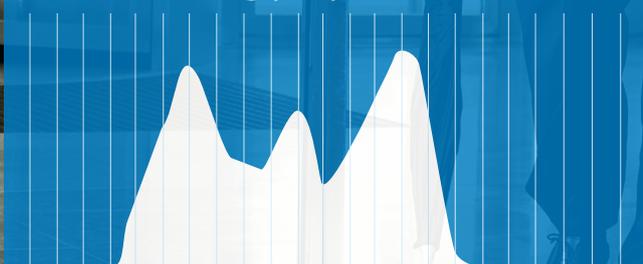


FOR SMOOTHER FLOW OF PEOPLE AND GOODS

# KONE Doors

Getting John and his co-workers into the building without letting the heat out.

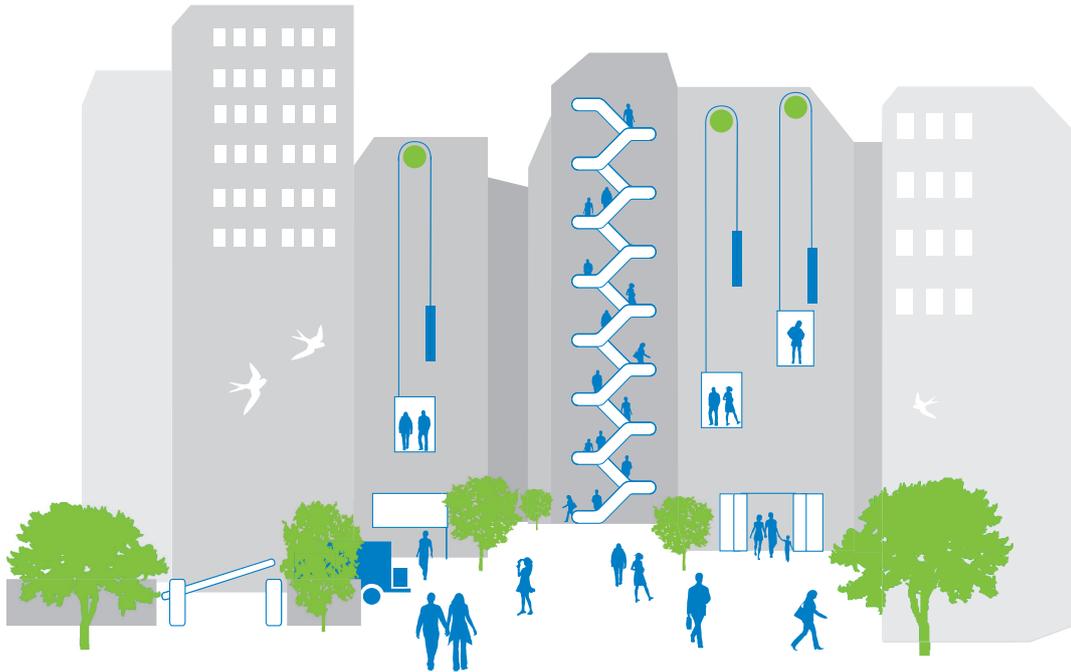
### Office building people flow



03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22 23 00 01 02

8.00-9.00 800 people arrive for work  
10.30 Coffee break  
12.00-13.00 Lunchtime  
17.00 Closing time

Smooth people flow in your building starts at the door. KONE door solutions ensure the safe and efficient movement of people and goods into and out of the building. For automatic sliding doors we offer solutions that reduce the loss of warm or cool air.



# A one-stop shop for non-stop people and goods flow

KONE supplies a full range of building doors, lifts and escalators to ensure that people and goods move smoothly and efficiently into and out of the building. We start each project with a thorough analysis of the flows of people and goods in the building, in order to provide the best solution for your building's requirements. As a professional service provider, KONE continues to work with you, providing preventive maintenance and modernisation solutions, to ensure that your equipment runs reliably and safely for the lifetime of your building.

## **A full range of doors and comprehensive service**

KONE provides a full range of pedestrian and industrial doors, gates, barriers, loading bays and shutters for residential, commercial, and industrial buildings, as well as transportation and logistics centres. In all of our solutions, the focus is on reliable operation, safety, durability, design and eco-efficiency. In order to guarantee continuous people and goods flow in your building, our field engineers around the world provide service for all of your equipment – doors, lifts and escalators – either standalone or within the same service contract.

## **Eco-efficient operations and solutions**

KONE doors business is dedicated to continuously improve its environmental performance. The business operations and products are certified for the ISO 9001 quality management system and ISO 14001 environmental management system.

KONE doors are designed and built to take the environment into account, with low noise and low energy consumption. With our preventive maintenance program, we can ensure the reliability of the door and prevent breakdowns. These may have a negative impact on the environment, both because the door is often open and energy is lost from the building, and because a breakdown requires unplanned interventions from the maintenance engineer.

## **One-stop shop**

We can provide a fully integrated and harmonised one-stop-shop service for customers who have diverse multi-site locations and who have KONE and non-KONE equipment. We provide one point of contact for managing the supply, maintenance and modernisation of your doors, lifts, and escalators.

# Service for 350,000 doors. And for the millions of people who use them.

KONE Care maintenance services are provided by highly-trained maintenance engineers for building doors. Needed spare parts for KONE doors and third parties' doors are available from KONE global spare parts operations, with delivery within 24 hours. The most frequently used spare parts are available in the technician's van, providing even faster service and minimising downtimes. You can select the KONE Care maintenance solution that best suits your current requirements.

The global service network and processes that keep KONE lifts and escalators running reliably are also available around the clock for the door business. This multi-skilled workforce ensures the reliable delivery of KONE Care maintenance services. KONE Care maintenance contracts are easy to make either by calling a KONE Customer Care Centre or visiting the KONE website.

**KONE Care™ Standard** is a cost-effective solution, which is a good choice for reliable and top-quality maintenance. This simple and transparent contract provides compliance with safety laws and standards.

**KONE Care™ Plus** simplifies maintenance management by making maintenance expenditure more predictable and providing real-time information on maintenance work. The solution covers agreed call-out and service repair work without extra cost.

**KONE Care™ Premium** is the preferred solution if disruptions to People Flow would have a direct impact on your business. The solution covers a first-class service level for service hours and response times. Maintenance costs are fully predictable. Maintenance history reporting is available to support you in facility and asset management.



### KONE Care™ Standard

- Modular Based Maintenance
- KONE Customer Care Centre

### KONE Care™ Plus

- eOptimum™ (Plus scope)
- Call-out Service (Plus scope)
- Service Repair (Plus scope)
- Modular Based Maintenance
- KONE Customer Care Centre

### KONE Care™ Premium

- Customised service hours and response times
- eOptimum™ (Premium scope)
- Call-out Service (Premium scope)
- Service Repair (Premium scope)
- Modular Based Maintenance
- KONE Customer Care Centre

## KONE Care services

**KONE Modular Based Maintenance™** is the most advanced preventive maintenance service in the industry. The service takes into account numerous technical characteristics and customer-specific requirements. Based on these, KONE develops a unique maintenance plan for each piece of equipment to deliver performance and maintenance quality.

**The KONE Customer Care Centre™** is available 24/7 to answer calls and dispatch KONE technicians to perform the Call-out Services.

**The Call-out Service** resolves unexpected equipment stoppages or erratic operation requiring immediate action. The Service Repair service brings the equipment back to its original operating level by repairing or replacing a malfunctioning or faulty part in the equipment.

**KONE eOptimum™** enables the customer to receive real-time information on maintenance work and access maintenance history reporting.

# All kinds of doors for all kinds of buildings.



**Residential buildings**  
 For residential buildings, KONE offers a full range of sliding and swing doors, as well as gates and barriers. KONE solutions are designed to be both practical and aesthetically pleasing. For residents' peace of mind, they can be equipped with security and safety options.



**Commercial buildings**  
 First impressions are important, and the door is the first thing people see when they enter an office building or department store. KONE doors enhance your building's entrance with attractive and durable finishes. KONE doors, gates, shutters and barriers for commercial buildings cover the requirements of hotels, offices, and retail buildings. For the special requirements of hospitals and laboratories, we supply hermetically sealed doors.



**Industrial buildings**  
 On the loading dock, fast turnaround time is essential to ensure the smooth flow of goods into a warehouse or factory, for example. KONE supplies loading bays, as well as doors, gates and shutters, for industrial applications. These durable solutions provide long service life and comply with all relevant safety legislation.



**Transportation**  
 KONE doors enhance people flow through the busiest environments such as large airport terminals and busy transit centres. We offer a complete range of doors, shutters and barriers, which are durable and safe to use, ensuring a long service life. Transit centres such as Heathrow Airport and the Rotterdam metro rely on KONE doors and maintenance services.

| Doors for people flow  |
|------------------------|
| Sliding doors          |
| Swing doors            |
| Hermetic sealing doors |
| Revolving doors        |

| Doors for goods flow |                  |
|----------------------|------------------|
| Gates                | Sectional doors  |
| Barriers             | High-speed doors |
| Roller shutters      | Lifting doors    |
| Folding doors        | Loading docks    |
| Garage doors         |                  |

# THE ORACLE

HOUSE OF FRASER





KONE provides innovative and eco-efficient solutions for lifts, escalators, automatic building doors and the systems that integrate them with today's intelligent buildings.

We support our customers every step of the way; from design, manufacturing and installation to maintenance and modernisation. KONE is a global leader in helping our customers manage the smooth flow of people and goods throughout their buildings.

Our commitment to customers is present in all KONE solutions. This makes us a reliable partner throughout the life cycle of the building. We challenge the conventional wisdom of the industry. We are fast, flexible, and we have a well-deserved reputation as a technology leader, with such innovations as KONE MonoSpace®, KONE EcoMod™ and KONE UltraRope™.

KONE employs on average 40,000 dedicated experts to serve you globally and locally.

**KONE plc**

**Head Office**

KONE plc, Global House, Station Place,  
Chertsey, Surrey, KT16 9HW  
sales.marketinguk@kone.com

**Regional Offices**

KONE plc, Worth Bridge Road, Keighley,  
West Yorkshire, BD21 4YA

KONE plc, Unit G4, Sunley House,  
Old Approach, Tolpits Lane,  
Watford, WD18 9TB

KONE plc, 2425 Regents Court,  
The Crescent, Birmingham Business Park,  
Solihull, B37 7YE

KONE plc, Unit 5 Beechwood, Chineham  
Business Park, Basingstoke, Hampshire,  
RG24 8WA

KONE plc, Suite G7/G4, Duart House,  
Finch Way, Strathclyde Business Park,  
Bellshill, ML4 3PR

KONE plc, Orida House, 230 Burlington  
Road, New Malden, Surrey, KT3 4NW

KONE plc, 1000 Birchwood Boulevard,  
Birchwood, Warrington,  
Cheshire, WA3 7QL

**General Enquiries**

Tel: 0845 1 999 999

[www.kone.co.uk](http://www.kone.co.uk)



The paper used in this publication is 80% recycled and exceeds the strict environmental standards laid down by the Forst Stewardship Council (FSC)

This publication is for general informational purposes only and we reserve the right at any time to alter the product design and specifications. No statement this publication contains shall be construed as a warranty or condition, express or implied, as to any product, its fitness for any particular purpose, merchantability, quality or representation of the terms of any purchase agreement. Minor differences between printed and actual colours may exist. KONE MonoSpace®, KONE EcoDisc®, KONE Care® and People Flow® are registered trademarks of KONE Corporation. Copyright © 2015 KONE Corporation.